

QUEUE MANAGEMENT SYSTEM

Improve Customers Experience





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COUNTER

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There are multiple features in the queue system and it is manageable from any counter. The Queue Management Software can be installed on PC and runs on Windows Operating System.





QUEUE DISPLAY

- Queue display is used to display queue number to the screen.
- There are multiple layouts in the queue display setting.



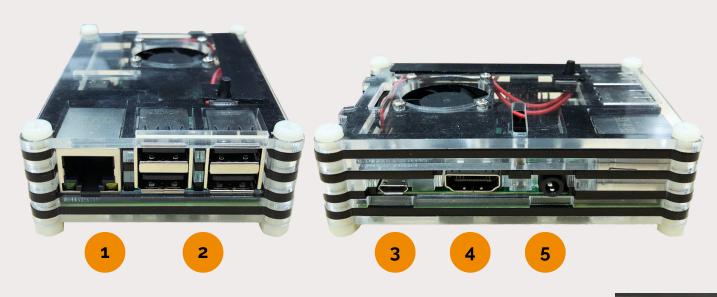
Layout 2 is mostly use for restaurant preparation & collection



Layout 6 shows 6 numbers and counters



Layout 5 shows 5 numbers and a running slide show



AVAILABLE

1. Ethernet Port

2.USB Ports

3. Micro USB Port

4. HDMI Port

5.3.5mm Audio Port

CUSTOMIZATION

You can change background, font size, color, prefix, and others.



/ MONITOR

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TELEV



- Television of any size can be used to display queue numbers. The display can be setup on counter, or hang on the wall.
- You can connect multiple televisions with wireless Queue Display.

QMS WEB SERVER SOLUTION



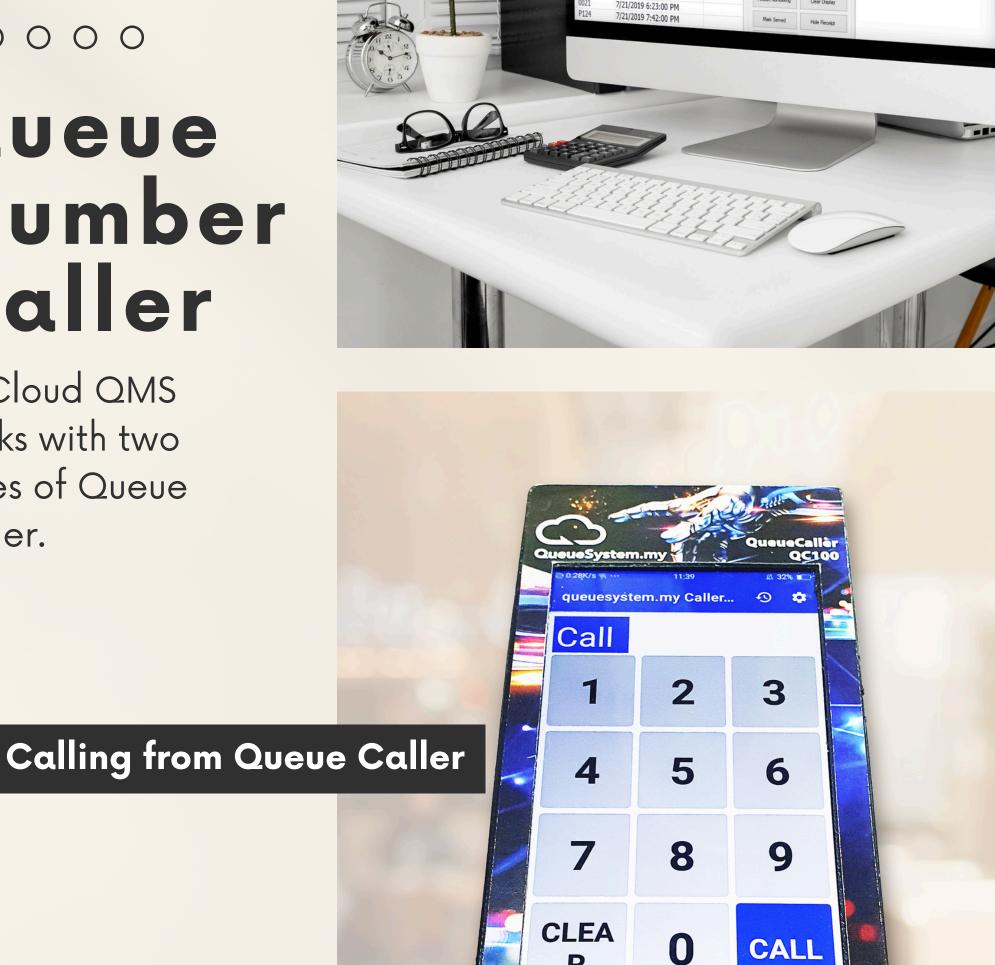
- Running on web browser.
- Robust QMS solution.
- Run on LAN wired network and/or WIFI wireless network.
- 1 year free online support.
- Support multiple counters / rooms, displays, and ticket counters.
- Support multiple voice language.



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Queue Number Caller

BizCloud QMS works with two types of Queue Caller.



R

Cut Queue

P123 REC-109

Insert No. P124

Receipt Detail

Inse

7/21/2019

Counter No: 2

Call 0014

7/17/2019 3:55:00 PM 7/17/2019 4:05:00 PM

7/17/2019 5:23:00 PM

7/21/2019 6:17:00 PM

7/21/2019 6:17:00 PM

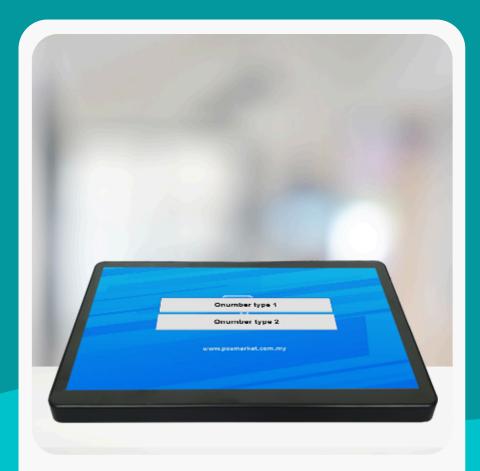
7/21/2019 6:17:00 PM

7/21/2019 6:20:00 PM 7/21/2019 6:21:00 PM

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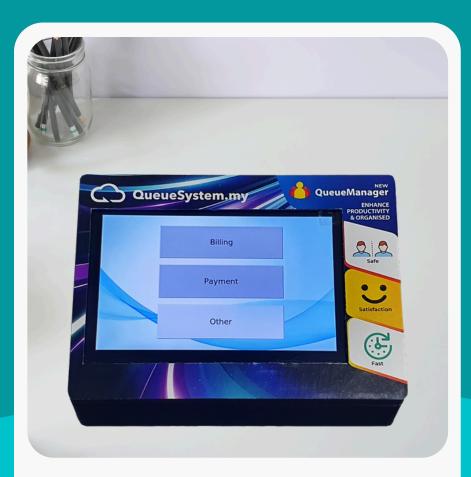
QUEUE NUMBER DISPENSER

Queue number is used to generate ticket number to the customer. There are two model of queue number device that we offer.



Model P1500

- 15 inches display
- Touch screen
- WiFi Wireless



Model QN100

- 5 inches display
- Touch screen
- WiFi Wireless

The queue number device is placed near entrance for customers to obtain their queue tickets. BizCloud QMS has the advantage of deploying many QN100 at many locations and it still works together to produce ticket number in sequence.

The Queue Number devices work in wireless environment via the internal network.

GET IN TOUCH NOW



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